

Akron General EHP identification cards may be delayed

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Our Employee Health Plan (EHP) typically begins mailing ID cards for your elected benefits at this time of year. We are experiencing a temporary systems delay that may impact when you receive 2017 cards.

We are working diligently to correct the issue with minimal impact to caregivers.

When should I call EHP?

- Call EHP immediately if you are unable to access services because of incorrect benefit information. Dial the EHP Service Center at 216.448.0818 or toll free 844.782.0165.
- Likewise, call EHP if you have received an ID card with incorrect information.

Please do not call EHP if you do not have an immediate need to ensure our service representatives can resolve these important issues.

We will update you when ID cards are expected to mail. Thank you for your patience and understanding.