

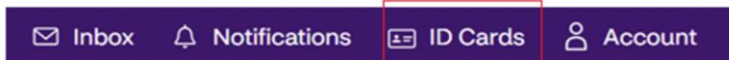


How to Register for the Aetna Health Member Website

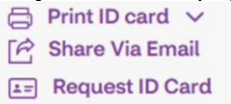
1. Go to: MyAetnaWebsite.com;
 2. Click **REGISTER FOR MY ACCOUNT**.
 3. Select plan type: **Employer or school**
 4. Using the dropdown options under *Look up your plan*, choose **Aetna Member ID** and enter your Member ID Number, found on your Member ID card (Example: W123456789).
 - If you do not have your ID Number, select the option to enter the last 4 digits of your **Social Security number (SSN)**.
 5. Enter your Full First Name as it appears on your Member ID card.
 6. Enter your Last Name as it appears on your Member ID card, including Jr., III, etc.
 7. Enter your date of birth.
 8. Enter your home zip code. Complete the verification steps to secure your account.
 9. Click **CONTINUE**.
 10. Continue to verify your identity and set up your account by creating a Username, Password, and Security Question.
- You have now registered for the Aetna Health Member Website.

How to Access your ID card in Aetna Health Member Website

1. Log into your Aetna Health Member Website (MyAetnaWebsite.com), click on ID cards (top right corner)



2. On your ID card page, you can choose to print, share or request your ID card.



How to Register for or access the Aetna Health app

1. Get the Aetna Health app by **texting “AETNA” to 90156** to receive a download link (*message and data rates may apply*) OR **scan the QR code** to download the Aetna Health app



2. If you've already registered for the Aetna Health Member Website, log in to the mobile app using the Username and Password you previously created.
3. If you are not already registered for the Aetna Health Member Website and are new to the Aetna Health app, click **Create an online account** and follow step 3-10 above.

How to Access a digital ID card

1. Once you are logged in to the Aetna Health app, click **ID Cards** under “What can we help you with today?”
2. You will see an image of your ID card. You can also request a physical copy of your ID card and share it digitally.
3. If you are using an Apple device, you can add the ID card to your Apple Wallet.
4. If you are using an Android device, you will see 3 dots in the upper right corner that allow you to Print or Share.
5. You can show the image to your health care provider as proof of coverage.

If a member needs additional support or guidance navigating the Aetna Health website or mobile app at any time, please encourage them to contact an Aetna Health Concierge at 1-833-414-2331